

## **Profile Summary of Ms Sally Tan**

Sally Tan, a SRN and SCM, did her Post Basic Course in Critical Care with ACLS in 1991 at General Hospital, Kuala Lumpur and Midwifery Course in 1992 at the General Hospital, Malacca and most recently obtained her Master of Business Administration from Edith Cowan University, West Australia in 2005. Ms Sally Tan also has completed her Diploma in Occupational Safety and Health, QUT in Australia in 2007 and is a registered Safety Health Officer (SHO). She is the Chairperson of the Hospital Occupation Safety and Health Committee which oversee to the safety and well being of the staff at workplace and all clients visiting Mahkota.

She is a MSQH (Malaysian Society for Quality in Health) Surveyor since the year 2010 and also a member of APHM Nursing Chapter since 2015.

Sally is a pioneer staff of Mahkota Medical Centre, starting as a Head Nurse in June 1994 and was promoted to Assistant Nursing Manager in 1996, Nursing Manager in 1997 and Chief Nursing Officer in 1999. In March 2005, she was promoted to become the Director of Customer and Support Services and as the Director of Operations in June 2006. Presently, she is the General Manager, Patient Services in charge of the nursing division and most of the support services in the hospital. She is also in charge of the Hospital Quality Unit.

Sally is involved in a list of clinical committees and has actively played the role in ensuring the best practices are carried out for the betterment of the patients. She is also a member of the Nursing Advisory Council for both Mahkota Medical Centre and Regency Specialist Hospital.

Sally was instrumental in building a strong foundation for the Nursing Services in the Hospital and has contributed immensely to the growth of the Hospital. She is now entrusted to further strengthen the image of the hospital by embarking on intensive programs in improving Nursing and Support Services.